

# Evaluating compliance automation platforms: what you need to know



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#### Introduction

In an era characterized by evolving regulations and an increasingly complex business environment, staying compliant with the ever-changing regulatory landscape has become a paramount concern for organizations across industries.

Two decades ago, there were fewer formalized frameworks and standards compared to the present. These included ISO/IEC 27001, NIST Special Publication 800-53, and other industry-specific standards such as PCI DSS. However, today the cybersecurity landscape is totally different.

The frameworks and standards have increased significantly in the recent past. The field of cybersecurity has expanded, and numerous organizations and regulatory bodies have developed their frameworks and standards. This includes but is not limited to CPRA for California, GDPR for Europe, SOC 2, MITRE ATT&CK Framework, and HIPAA for healthcare organizations.

Manual compliance management, once the norm, is no longer sufficient to meet the demands of this dynamic landscape. The need for efficiency, accuracy, and adaptability in compliance management has given rise to the growing importance of compliance automation.

Embracing compliance automation and onboarding supporting platforms/tools is no longer a choice but a necessity in the contemporary regulatory landscape. But the important question is - how does one evaluate which compliance automation platform is the best fit?

By the end of this ebook, you will have gained valuable insights into the challenges posed by manual methods, key features and functions of compliance automation, the benefits of compliance automation, and the critical steps required for a successful evaluation process.





# Challenges posed by traditional, manual methods of compliance

There is not one but many drawbacks to using manual management methods to oversee regulatory compliance. Here are some example of challenges faced by organizations with regards to traditional and manual compliance methods;



## Resource-intensive processes

Manual compliance management is time-consuming and requires significant human resources to ensure that all regulations and standards are met. This can be costly and inefficient for the organization.



#### Risk of human error

Relying on manual processes increases the risk of human error in compliance tasks, which can result in non-compliance and potential legal or financial consequences.



## Lack of real-time monitoring

Manual methods often lack real-time monitoring capabilities, making it difficult to identify compliance issues promptly. This can lead to delayed responses to compliance breaches.



#### Difficulty in scaling

As companies grow, managing compliance manually becomes increasingly complex. Managing multiple jurisdictions, laws, and regulations becomes a significant challenge.



#### **High compliance costs**

Manual compliance management can be expensive due to the need for dedicated personnel, training, and administrative overhead. It can also lead to fines and penalties if compliance failures occur.



## Limited visibility and reporting

Manual methods may not provide comprehensive data and reporting capabilities, making it challenging to demonstrate compliance to regulatory authorities or auditors.



#### Inefficiency in updates

Keeping up with changes in regulations and standards can be difficult with manual methods. This can result in non-compliance due to outdated processes and procedures.



#### **Complex documentation**

Maintaining documentation manually can be cumbersome and prone to errors, making it challenging to ensure that all required records are accurate and up to date.



#### **The Better Adversary; Compliance Automation**

To address these challenges, many organizations are turning to automated compliance management solutions to streamline processes, reduce human errors, and enhance their ability to meet regulatory requirements effectively.

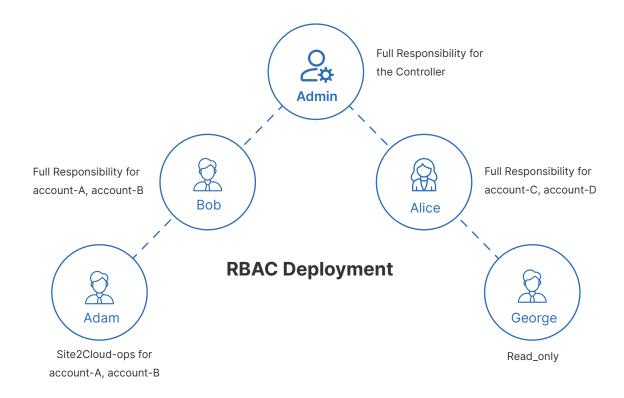
But why is it so? What makes these automation platforms stand apart?

Let's identify and understand the core features and functionalities that define effective compliance automation platforms.

#### 1. Role-Based Access Control (RBAC)

At the heart of any robust compliance automation platform lies the ability to define and enforce Role-Based Access Control (RBAC). This feature ensures that users within an organization only have access to the specific tools, data, and functionalities that are relevant to their roles.

RBAC not only enhances security but also streamlines workflows by eliminating unnecessary access, thereby reducing the risk of errors and unauthorized activities.





#### 2. Audit trails and reporting capabilities

Transparency and accountability are essential in compliance management, which is why most platforms are equipped with robust audit trail functionalities that meticulously record all activities within the system.

These audit trails serve as a comprehensive historical record, allowing organizations to track changes, identify anomalies, and generate detailed reports for regulatory authorities. They play a pivotal role in demonstrating compliance efforts and ensuring that compliance activities are both defensible and transparent.

#### 3. Integration with existing systems

Effective compliance management does not exist in isolation. To provide seamless operational value, compliance automation platforms should seamlessly integrate with an organization's existing systems and technologies.

This integration not only enhances efficiency but also allows for the real-time exchange of data between different systems, reducing the likelihood of data inconsistencies and streamlining compliance processes.

#### 4. Scalability and flexibility

The dynamic nature of the regulatory landscape demands compliance automation platforms to adapt and scale as an organization grows or regulations evolve. Scalability ensures that the platform can handle increased data volume and user load, while flexibility allows for customization to meet specific compliance requirements.

Whether your organization is a small startup or a multinational corporation, a compliance automation platform should be able to grow with you.

#### 5. Data security and encryption

In an era marked by data breaches and cyber threats, the security of sensitive compliance-related information is paramount. Compliance automation platforms must incorporate advanced data security measures, including encryption, access controls, and secure authentication mechanisms.

These features safeguard your data against unauthorized access and ensure that your organization's compliance efforts remain confidential and protected.



#### **Benefits of compliance automation**

Embracing compliance automation goes beyond mere convenience; it is a strategic move that can transform the way your organization manages regulatory requirements. Let's delve into the key benefits of compliance automation:



#### Streamlining compliance processes

Compliance automation platforms are designed to streamline and optimize compliance processes. They replace manual, paper-based workflows with automated, digital systems that eliminate bottlenecks and reduce the time required to complete compliance tasks. By automating repetitive tasks, such as data collection, validation, and reporting, organizations can accelerate compliance activities, ensuring that they stay ahead of regulatory deadlines and requirements.



#### Reducing human error and increasing accuracy

Human error is an inherent risk in manual compliance management. Compliance automation significantly reduces the likelihood of errors by executing tasks consistently and accurately. Automation tools perform calculations, cross-reference data, and flag anomalies, ensuring that compliance data is error-free. This not only enhances the quality of compliance submissions but also minimizes the potential for regulatory penalties or fines resulting from inaccuracies.



#### Cost savings and resource optimization

Automating compliance processes lead to cost savings and resource optimization. By reducing the time and effort required for compliance activities, organizations can allocate their human resources more effectively, focusing on strategic initiatives rather than mundane, time-consuming tasks. Additionally, automation reduces the need for extensive manual record-keeping and paperwork, resulting in cost reductions associated with storage and document management.



#### **Enhancing regulatory agility**

Regulatory requirements are subject to constant change and evolution. Compliance automation platforms are designed to adapt to these changes swiftly and efficiently. They can be updated to incorporate new regulations, modify compliance workflows, and generate updated reports in response to regulatory updates. This agility ensures that organizations can stay compliant with the latest requirements, maintaining a competitive edge in their respective industries



# Criteria for selecting the right compliance automation platform

The journey to implementing an effective compliance automation platform begins with selecting the right solution that aligns with your organization's unique needs and objectives. Here are a few metrics you must consider when evaluating compliance automation platforms.

#### What frameworks and standards does the platform support?

Before embarking on the selection process, it's crucial to conduct a comprehensive assessment of your organization's compliance requirements. This involves identifying the specific compliance frameworks, regulations, and standards that apply to your industry and operations.

Furthermore, assess your organization's existing compliance processes, pain points, and areas where automation can bring the most significant benefits. This initial assessment sets the stage for informed decision-making throughout the selection process.

#### Does the platform meet your vendor evaluation criteria?

To select the right compliance automation platform, you need to establish clear evaluation criteria. Determine the key features and functionalities that are essential for your organization's compliance needs based on the assessment conducted in the previous step.

Consider factors such as scalability, ease of integration, reporting capabilities, data security, and the platform's support for your target compliance frameworks. Create a checklist or scoring system to objectively assess potential vendors against your criteria.

#### Does the platform provide proof of concept (POC)?

Before committing to a compliance automation platform, consider conducting a Proof of Concept (POC) or pilot project. A POC provides a hands-on experience with the platform, allowing you to evaluate its functionality in a real-world context.

#### Benefits of creating a proof of concept (POC)



Understanding Market Needs



Organization



Feasibility of the Concept



Limitations of the Concept



Financial Implications

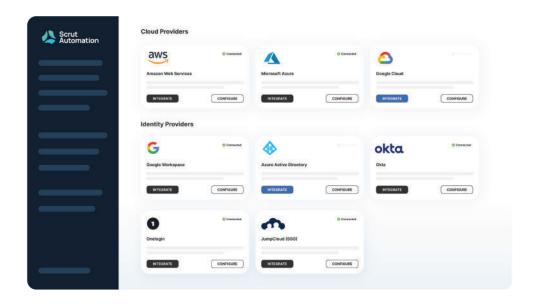


#### What is the process for implementation and integration?

Successful implementation begins with a well-structured strategy. It is necessary to evaluate whether the platform provides a comprehensive implementation plan that outlines key milestones, timelines, and responsibilities. Consider factors such as project management, resource allocation, and risk assessment. Your strategy should address factors such as data migration and transfer, training and onboarding, etc.

#### Does it allow for a smooth integration with existing systems?

Integration with existing systems is key to a seamless compliance automation experience. Work closely with your IT department and the platform vendor to check for a smooth integration. Address data flow, communication protocols, and system compatibility to minimize disruptions and ensure data consistency between your compliance automation platform and other systems, such as ERP or CRM systems.



Scrut's platform supports multiple integrations for a smooth collaboration across systems

#### • Does the platform keep up with regulatory changes?

The regulatory landscape is ever-evolving, with regulations and standards frequently updated or revised. Assess the compliance automation platforms to check if they provide regulatory intelligence features that track and notify you of relevant updates to avoid non-compliance.

#### Is the platform flexible and scalable?

A business is continuously growing, and so are its needs. If you are investing in a compliance platform, ensure that it is scalable to fit your future requirements. Also, it should be able to cover other compliance requirements that may arise in the future.

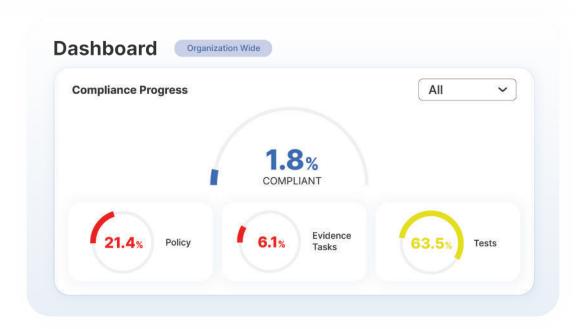


#### Does the platform provide an impeccable user experience?

The system should be user-friendly, with an intuitive interface that requires minimal training. This includes ease of navigation, clear reporting, and straightforward setup processes.

#### How much automation and efficiency does the platform provide?

Evaluate the level of automation offered – the more processes that can be automated (like data collection, reporting, and alerting), the more efficient the system will be. Look for features that reduce manual work and the likelihood of human error.



The Scrut platform boasts intuitive dashboards to help you stay on top of the compliance journey

#### Does the platform offer customization?

The ability to customize the solution to fit your specific compliance needs is important. This includes custom reporting, workflows, and alerts.

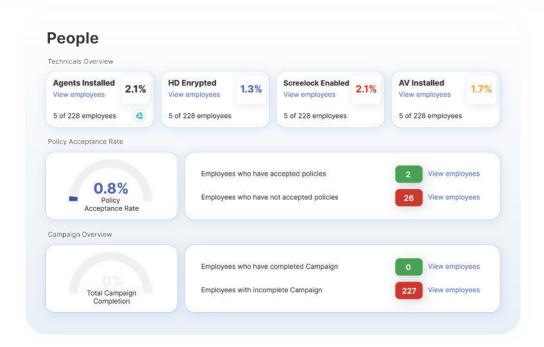
#### • Is the platform secure and reliable?

The vendor must have a strong security protocol to protect sensitive data. Inquire about their data encryption methods, security certifications, and uptime guarantees.



#### Does the platform have support and training modules?

Good customer support and training are essential for smooth implementation and ongoing use. Look for vendors who offer comprehensive training and readily available support.



Get centralized information on employee security training and modules with the Scrut platform

#### What is the total cost and ROI of the platform?

Consider the total cost of ownership, including setup, subscription, and maintenance fees. Evaluate the potential return on investment by considering the costs of non-compliance and efficiency gains.

#### What is the vendor's reputation and track record?

Research the vendor's reputation in the market. Look for reviews, case studies, and testimonials from other clients, especially those in your industry.

#### Does it offer reporting and analytics?

The system should offer robust reporting tools and analytics to help you understand your compliance status and identify areas for improvement.

#### Does the platform perform audit trails and documentation?

Ensure the system maintains detailed audit trails and documentation for compliance verification and inspections.



# Scrut's state-of-the-art technology for compliance management

Scrut offers a state-of-the-art compliance management technology designed to simplify and streamline information security and compliance for cloud-native companies. Some key aspects of Scrut's technology in compliance management include:



#### **Continuous compliance automation**

Scrut provides continuous compliance automation to monitor an organization's internal systems and controls. It assists in ensuring compliance with required information security standards and regulations.



#### **Risk management**

The platform includes comprehensive risk management features, helping organizations recognize, evaluate, and reduce IT and cyber risks. It emphasizes continuous risk monitoring to stay aware of potential vulnerabilities.



#### **SmartGRC integration**

Scrut offers SmartGRC, a component that streamlines infosec compliance. It provides a quicker and easier way to track systems and ensure compliance with security standards.

Scrut's technology focuses on automating compliance processes, managing risks, and enhancing overall information security. It aims to simplify compliance management for organizations, particularly those operating in cloud-native environments.



#### Conclusion

In this ebook, we've highlighted the imperative shift toward compliance automation. We explored the challenges of manual methods, the key features of automation platforms, and the benefits they bring, such as streamlining processes and reducing errors while saving costs.

Selecting the right platform involves assessing needs, vendor evaluation, and conducting a proof of concept. Implementation and integration require careful planning, data migration, training, and seamless integration with existing systems.

We've emphasized best practices for maintaining compliance, including continuous monitoring, periodic audits, staying current with regulations, and effective incident response.

Scrut's technology simplifies compliance with continuous automation, risk management, and smartGRC integration, particularly tailored for cloud-native companies.

As you embark on your compliance automation journey, remember it's about efficiency, security, and adaptability in a dynamic business landscape. Embrace automation to achieve compliance and business success.

